



# GRACE SCHOOLS VOICE OF THE CUSTOMER REPORT

JANUARY 2022

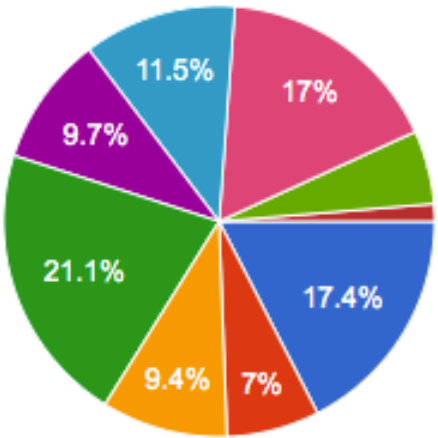
GREEN BAY AREA  
CATHOLIC EDUCATION  
Schools United for Excellence

**2022**  
EDITION

The GRACE Voice of the Customer survey is an annual form sent out to all currently enrolled GRACE families. The goal of the survey is to gain valuable feedback about our GRACE schools, administration, instructional practices, and Catholic identity. This information helps identify strengths, areas of concern, and successes that keep GRACE constantly striving and pushing forward in the educational field.

# SURVEY POOL

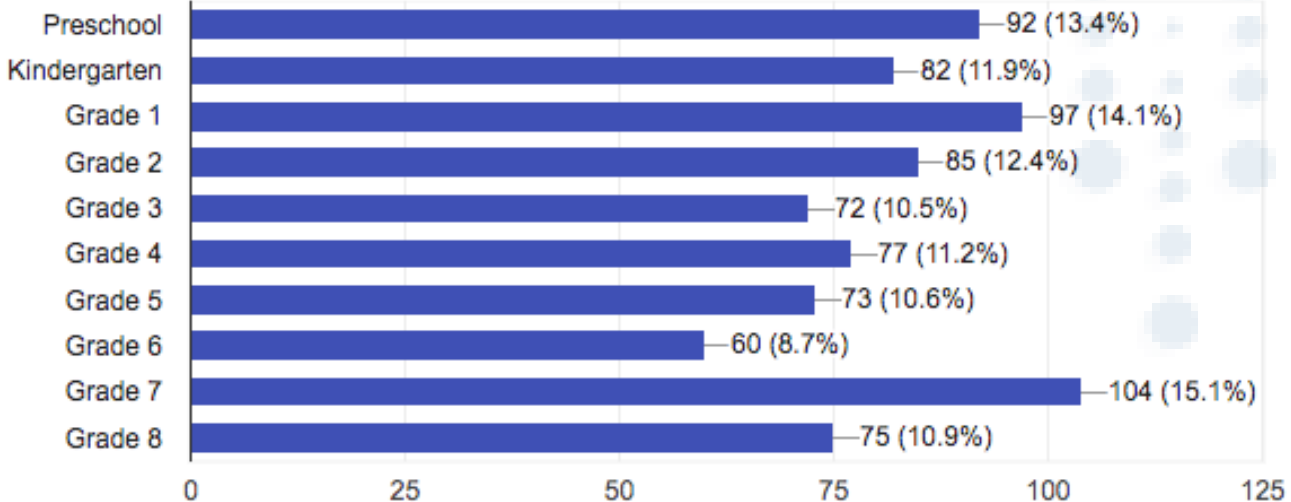
688 English Survey Responses  
 34 Spanish Survey Responses



- Father Allouez
- Holy Cross
- Holy Family
- Notre Dame of De Pere
- Our Lady of Lourdes
- St. Bernard
- St. John the Baptist
- St. John Paul II
- St. Thomas More

# GRADE LEVEL DISTRIBUTION

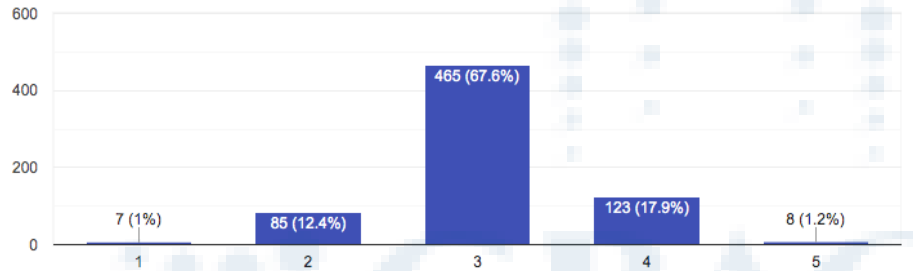
Parents with students in grades Preschool through 8th grade responded to this survey.



# QUALITY OF EDUCATION

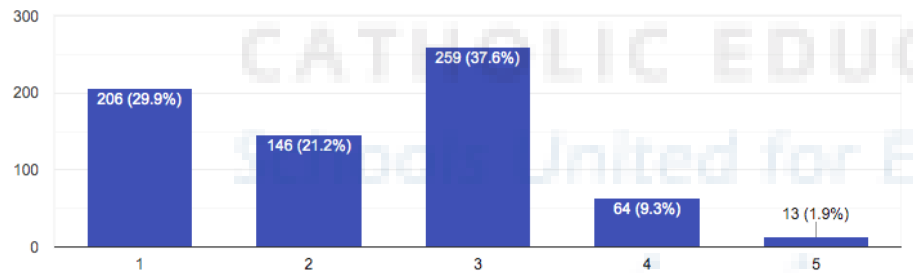
Please rate the rigor of the academic instruction within your child's classroom? (\*)

1 - Not Rigorous Enough  
5 - Too Rigorous



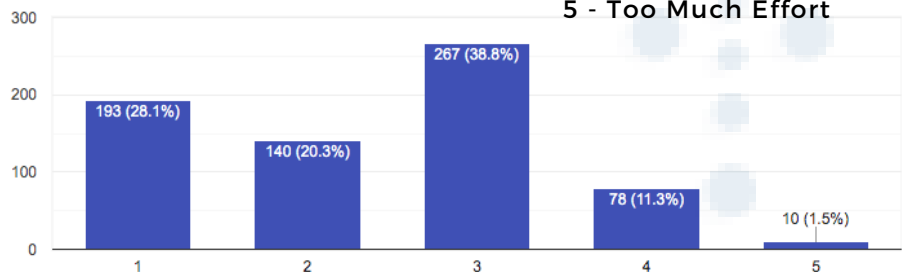
How much time are you devoting as a parent to assisting your child with school work? (\*)

1 - Not Much Time  
5 - Too Much Time



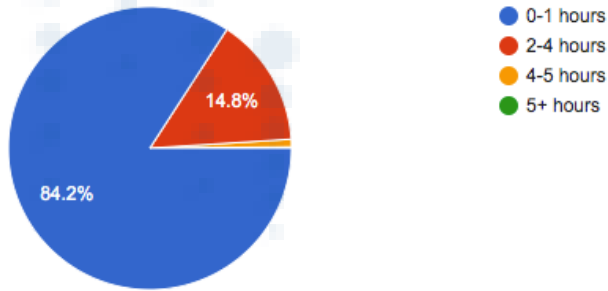
How much effort are you devoting as a parent to assisting your child with school work? (\*)

1 - Not Much Effort  
5 - Too Much Effort

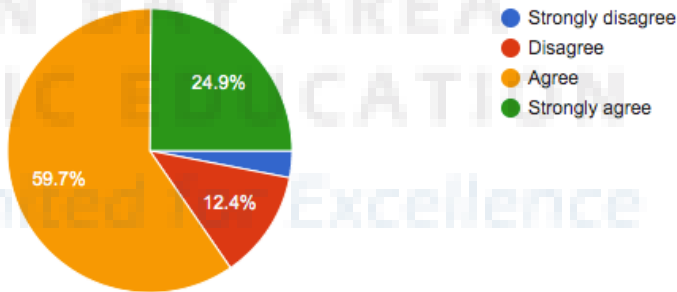


# QUALITY OF EDUCATION CONT.

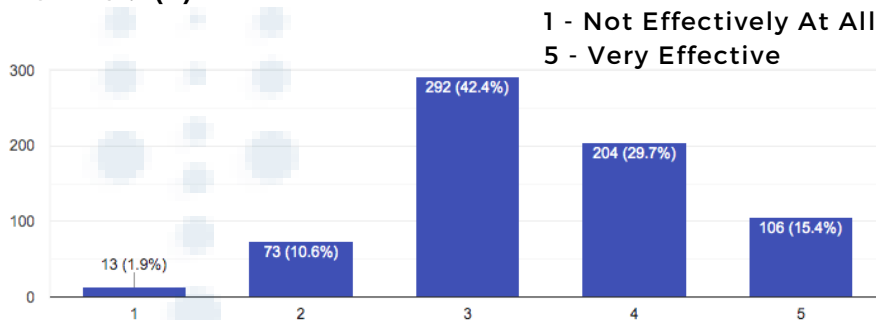
How many hours a day is your child dedicating to school work outside of the designated school day (8AM-3PM)? (\*)



How do you feel about the following statement: The amount of homework assigned promotes a healthy balance between school work and home life. (\*)



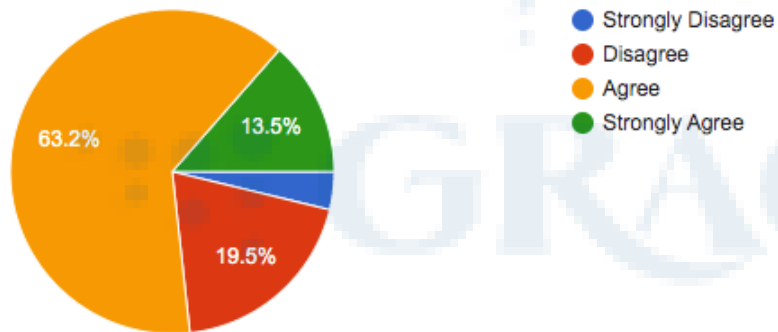
How effectively is technology integrated into teaching and learning for your child? (\*)





# QUALITY OF EDUCATION CONT.

How do you feel about the following statement: The school provides adequate extra curricular opportunities for students and parents to participate in together.

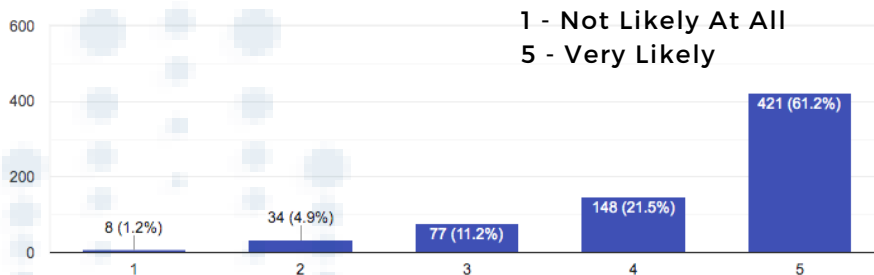


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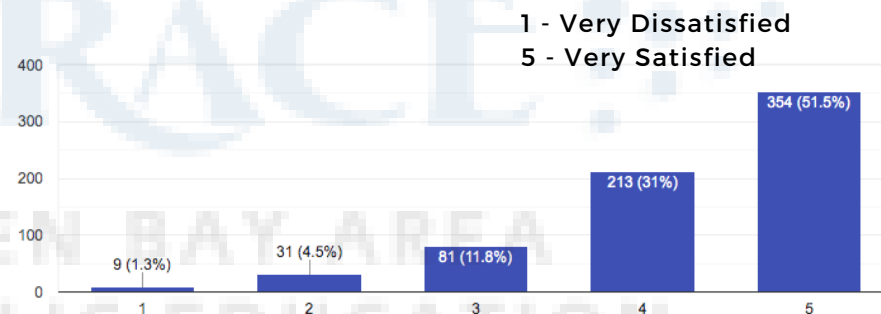
WE ARE:  
**GRACE.**

# GRACE SYSTEM

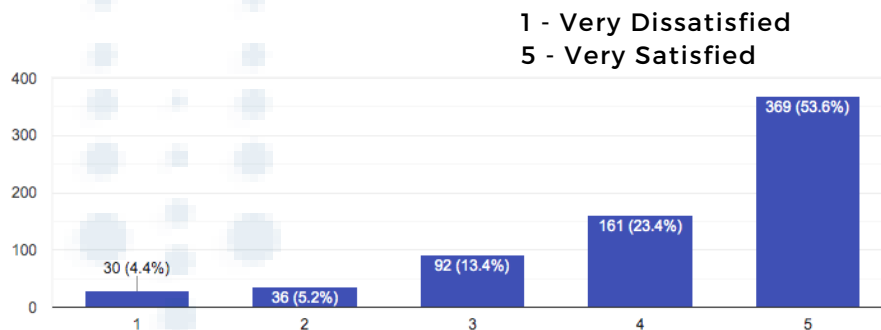
How likely are you to recommend GRACE as a school option for another family? (\*)



How satisfied are you with the quality of the GRACE teaching staff?



How satisfied are you with the quality of the GRACE leadership team (principals, president, administrators, etc)?

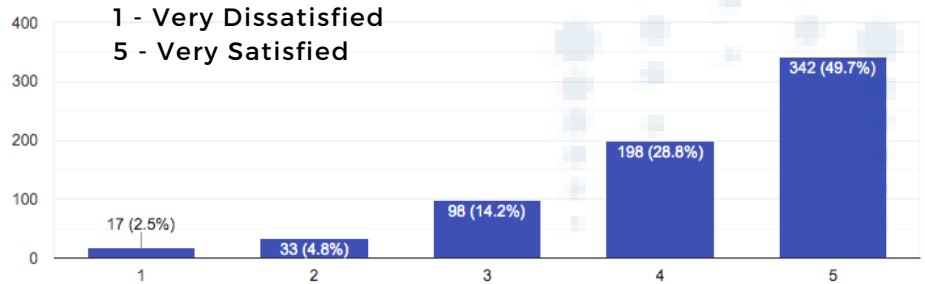


WE ARE:  
**GRACE:**

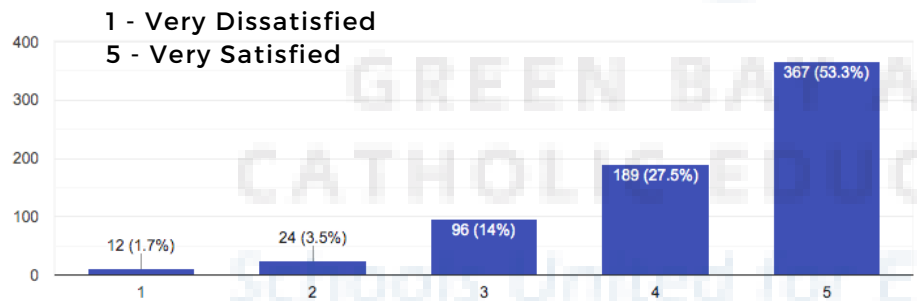


# GRACE SYSTEM CONT.

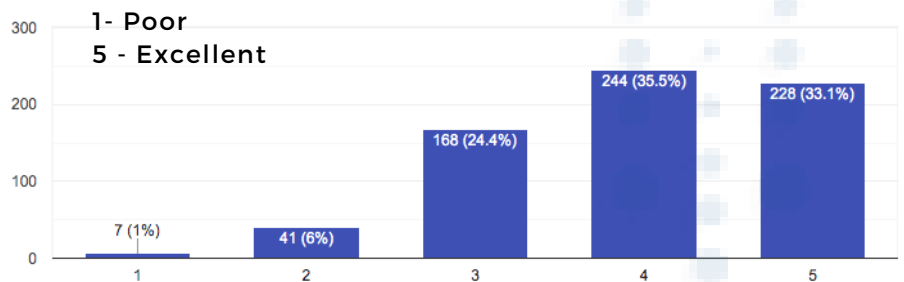
How satisfied are you with the quality of communications with GRACE? (\*)



How satisfied are you with the authentic Catholic culture in our GRACE schools?



Please rate the value you receive for the price of GRACE tuition. (\*)



# SURVEY COMMENTS

"I appreciate everything GRACE does to prepare kids for adulthood. It's a warm environment and as a parent it feels good dropping him off there."

"Thank you for all you are doing to ensure quality education for our beloved children! "

"I can't say enough wonderful things about the quality of the education for my child. I also went through the GRACE school system as a youth and I believe it instills incredible values in its children. Excellent academic and moral instruction."

"My daughter loves school. She comes home and is excited about her day and looks forward to the next. She loves her teachers and coaches!"

"I think we have a great balance between school and home, and I understand that we cannot do as many in-school activities this year as in previous [due to the pandemic]. Our school works hard to keep families as involved as possible!"

"We are very happy with the curriculum. Would love to see more options for helping challenge students who are ahead. There are so many ways for students to get help if they are behind. We would love to see more options for those who need to be challenged."

"The amount of extra curricular activities may be lower due to [pandemic] protocol but I would love to see more opportunities for the younger children to have activities after school. Running club last year was a great opportunity for my child."

"Our daughter is in 4K & can be strong-willed, her teachers are phenomenal!! They have managed to keep her focused while she learns. Every day she comes home and tells us about something new she learned, both academically and religious. "

"My family likes the rigor of being a GRACE student. We feel the high standards and homework will prepare our children for the future in high school and college."